



## **What are Compassionate Care Visits?**

According to the PA Department of Health, compassionate care refers to visitation identified to maintain or improve a resident's health and well-being based on a documented "significant change" in the resident's care plan. The visits may occur in the resident's room, a neutral area such as a sunroom, or outdoors.

## **Who Qualifies as a Compassionate Caregiver?**

A compassionate caregiver refers to a family member, friend, volunteer or other individual identified by a resident, the resident's family or Fairmount team members to provide the resident with compassionate care. Our team will notify the caregiver when visits can occur.

## **Guidelines for Compassionate Caregivers:**

In order to allow compassionate care visits, Fairmount must ensure all safety and infection prevention measures are in place to protect both residents and team members.

- Caregivers must be 18 years old and over.
- Visits must be scheduled in advance with the Nursing Supervisor on your loved one's neighborhood.
- Visits are limited to no more than two hours per day, and no more than two Caregivers within those two hours. It is at the discretion of Fairmount to determine the number of days per week visits occur.
- The visits may be determined to be for a specific time period. The resident and Caregiver will be notified when the visits are no longer necessary, or the resident will continue to benefit through regular visits.
- Caregivers must show proof of a negative COVID-19 test that was administered within the prior seven days, preferably 72 hours, before the scheduled visit. Caregivers are responsible for arranging and covering the cost of testing on their own; however, if unable to find testing in the community, Fairmount will perform a rapid test. Call the receptionist for testing days and hours.
- The Caregiver is subject to all ongoing testing requirements that apply to Fairmount team members.
- All Caregivers will be screened prior to entering Fairmount, must adhere to universal masking, frequently perform hand hygiene, and social distance from team members and other residents.



# Fairmount

- During the first visit, a nurse will show the Caregiver where the hand sanitizer stations are and how to use hand sanitizer properly. The Caregiver will be observed throughout the visit for proper wearing of a mask, social distancing of other residents and team members until the Caregiver is fully oriented.
- Upon subsequent visits, the Registered Nurse will check-in intermittently to ensure safety measures are being adhered to.
- If a Caregiver does not comply with one or more of the infection prevention measures, they will be asked to end the visit. Their Caregiver status will be reassessed by the team in order to protect staff and other residents.
- Fairmount will maintain a log of all Caregivers who enter the facility to include their name, address, phone number, e-mail address, date, time in, and time out, in the event contact tracing is necessary.